GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:4672
ANSWERED ON:23.08.2001
CATERING CONTRACT .
RAM JEEVAN SINGH

Will the Minister of RAILWAYS be pleased to state:

(a) the names of firms against which complaints were made by the zonal railways;

(b) the names of private licence holders against whom a fine has been imposed and licence has been cancelled, zone-wise;

(c) the details of recommendations made by the Vigilance department in this regard; and

(d) the details of ongoing investigations in connection with a case under the Eastern Railways?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS AND PARLIAMENTARY AFFAIRS (SHRI O. RAJAGOPAL)

(a) No complaints have been made by the Zonal Railways.

(b) On the recommendations of Railway Vigilance, fines have been imposed against Northern Railway's pantry car licensees viz.M/s R. C. Goel, M/s P.R. Catering Co., M/s Doon Caterers, M/s Food World and M/s R. K. Associatesof South Eastern Railway. Besides the licence of Non-Vegetarian Refreshment Room at Coimbatore (Southern Railway) of M/s Shyamaraju terminated.

(c) Vigilance Department recommended for improvement in quality of meals, display of rates, to control overcharging, supply of full complement of cutlery, to improve general hygiene standard etc.

(d) A complaint received against a mobile licensee is under enquiry in the Eastern Railway.